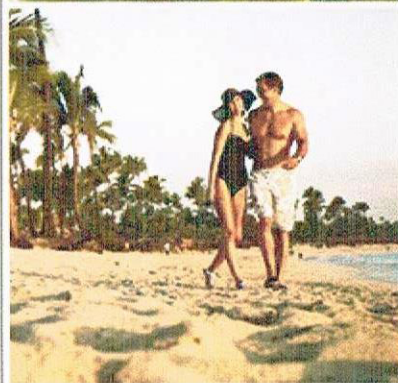




IBEROSTAR
HOTELS & RESORTS

The Grand Collection

This certificate of completion certifies that

Louise Nadon

has successfully completed the required online course of study approved by
IBEROSTAR Grand Collection Hotels and is therefore awarded acceptance as a

GRAND SPECIALIST

entitled to all benefits therein.

